

cleer

ARC 4 Plus

Open Ear Headphones

User Manual

Cleer ARC 4 Plus Earbuds Model: GS1521E

OWN THE MOMENT

Find this user manual on www.cleeraudio.com

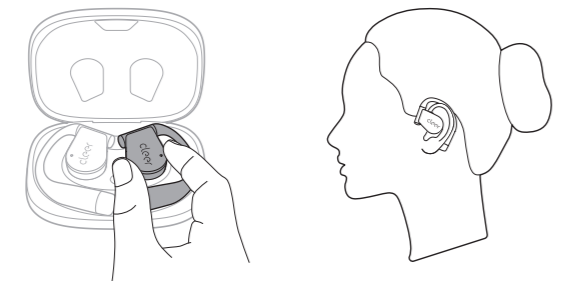
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GS1521V2

First-time Use | Première utilisation | Primer uso



Remove the earbuds
Retirer les oreillettes
Quitar los auriculares

Proper Earbud Position
Position d'adaptation correcte
Posición de instalación correcta

Fitting | Mise en place | Instalación

Slide the earhook behind your ear.
Placez la branche derrière l'oreille.
Deslice la patilla por detrás de la oreja.

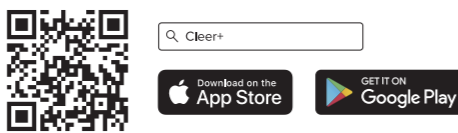


Cleer+ App | Application Cleer+ | Cleer+ App

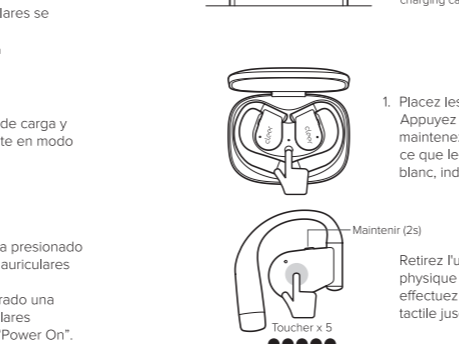
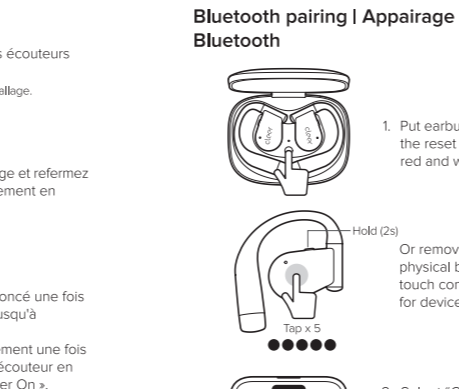
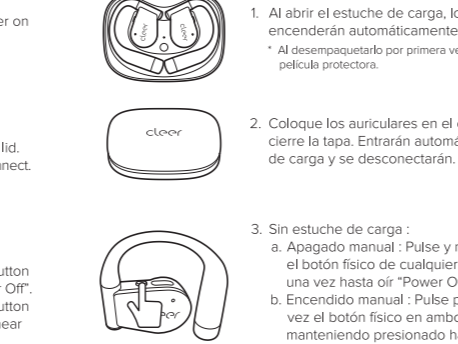
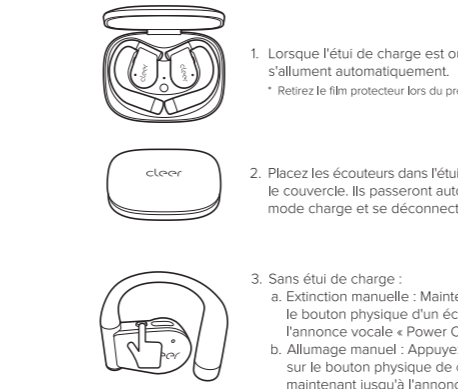
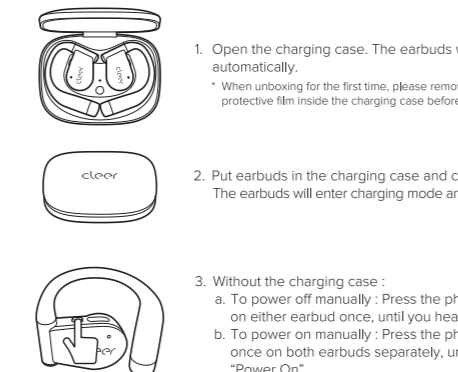
Get more control and personalized listening experience with this free App.

Obtenez encore plus de contrôle et de personnalisation de votre expérience d'écoute avec cette application gratuite.

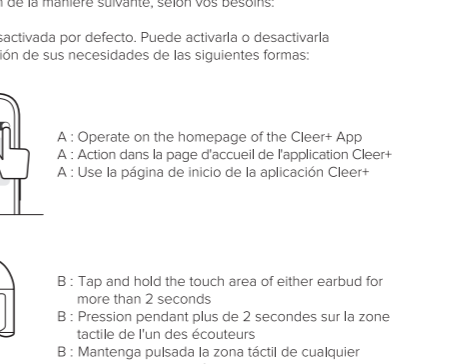
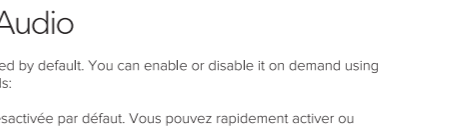
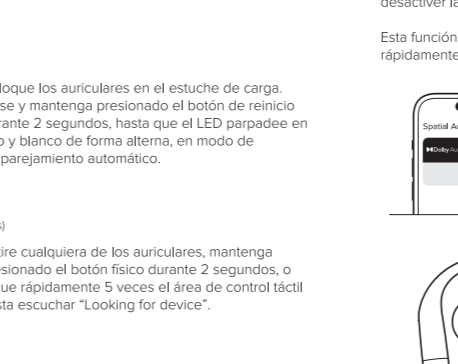
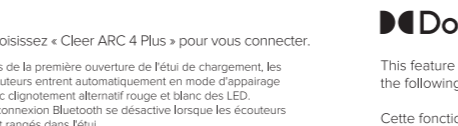
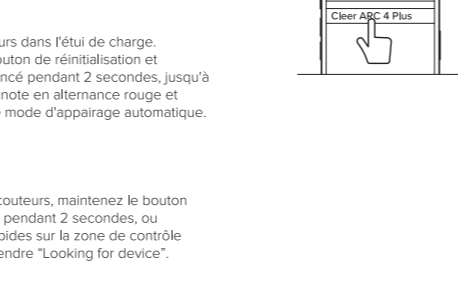
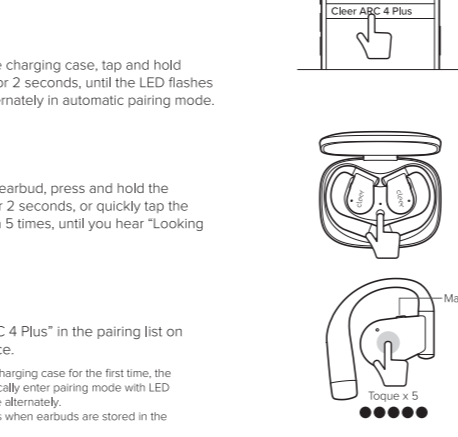
Consiga aún más control y personalización de su experiencia auditiva con esta app gratuita.



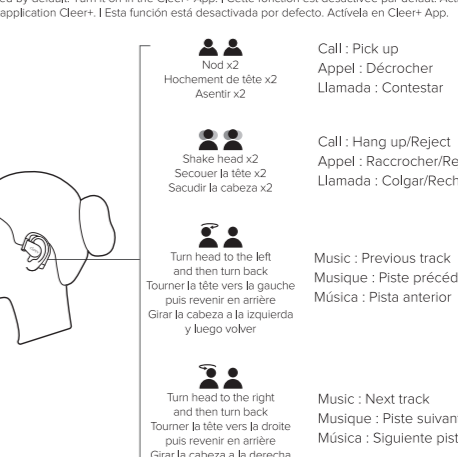
Power On / Off | Allumage / Éteindre | Encender / Apagar



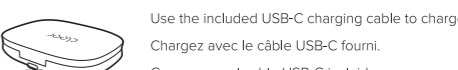
Bluetooth pairing | Appairage Bluetooth | Emparejamiento Bluetooth



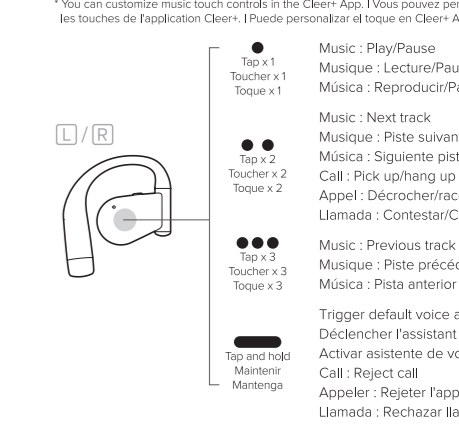
Head Motion Control (Music / Call) | Commandes par mouvements de la tête (Appel) | Control de movimiento de la cabeza (Llamada)



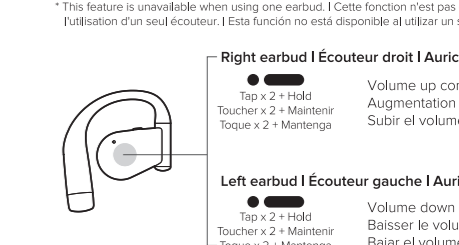
Charging | Charge | Cargando



Touch Control (Music / Call) | Commandes des écouteurs (Musique / Appel) | Control de auriculares (Música / Llamada)



Touch Control (Volume) | Commandes des écouteurs (Volume) | Control de auriculares (Volumen)



* You can customize music touch controls in the Cleer+ App. I Vous pouvez personnaliser vous-même les touches de l'application Cleer+. I Puede personalizar el toque en Cleer+ App por sí mismo.

* This feature is unavailable when using one earbud. I Cette fonction n'est pas disponible lors de l'utilisation d'un seul écouteur. I Esta función no está disponible al utilizar un solo auricular.

Right earbud | Écouteur droit | Auricular derecho

Left earbud | Écouteur gauche | Auricular izquierdo

LED Behavior | Comportement des témoins | Funcionamiento de LED

	Not connected to any device Pas de connexion à un appareil No conectado a ningún dispositivo
	Connected to a device Connecté à un appareil Conectado a un dispositivo
	Pairing Appairage Modo de emparejamiento
	Battery below 10% Batterie inférieure à 10% Batería por debajo del 10%
	Charging Charge Cargando
	Fully charged Charge complète Completamente cargada

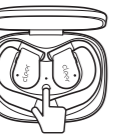
	Charge Chargement Carga Battery 100% Batterie à 100% Batería 100%
	Battery 1% - 99% Batterie 1% - 99% Batería 1% - 99%
	Not being charged Pas en cours de charge No se está cargando Battery 20% - 100% Batterie 20% - 100% Batería 20% - 100%
	Battery 1% - 19% Batterie 1% - 99% Batería 1% - 99%

L / R



Earbuds Sync Mode | Appairage des écouteurs | Modo de emparejamiento de los auriculares

If one earbud is lost, put both the new and original earbud units in the case. tap the MFB button 8 times to complete the operation.

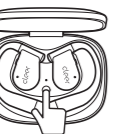


En cas de perte d'un écouteur, placez à la fois le nouvel écouteur de remplacement et l'écouteur d'origine dans l'étui de charge. Appuyez ensuite huit fois sur le bouton MFB pour finaliser l'opération.

En caso de pérdida de un auricular, coloque tanto la unidad nueva como el auricular original en el estuche de carga. A continuación, pulse el botón MFB ocho veces para completar la operación.

Restore Factory Settings | Restauration des réglages d'usine | Restaurar la configuración de fábrica

Reset with App: Connect Cleer+ App. Tap [Settings] → [Restore factory setting] in the app and complete the process.
Or put the earbuds back to the charging case and long press the MFB button for 10 seconds until a prompt of "Restore Factory Setting" comes out from earbuds.



Réinitialisation via l'application : Connectez-vous à l'application Cleer+. Appuyez sur [Settings] → [Restore factory setting] dans l'application et suivez le processus pour le terminer.
Ou bien, remplacez les écouteurs dans l'étui de charge et maintenez le bouton MFB enfoncé pendant 10 secondes, jusqu'à ce qu'une annonce « Restore Factory Setting » soit émise par les écouteurs.

Restablecimiento con la aplicación: Conéctese a la aplicación Cleer+. Pulse [Settings] → [Restore factory setting] en la aplicación y complete el proceso. Alternativamente, vuelva a colocar los auriculares en el estuche de carga y mantenga pulsado el botón MFB durante 10 segundos, hasta que escuche la indicación «Restore Factory Setting» proveniente de los auriculares.

Specifications | Spécifications | Especificaciones

Driver:	16.2mm neodymium dynamic driver
Audio CODEC support:	aptX™ Lossless, aptX™ Adaptive, AAC, SBC
Frequency response range:	65 Hz - 40 kHz
Connections:	USB-C cable for charging, charging current 5V/2A
Battery capacity:	Earbuds battery: 3.85V 100mAh 0.385Wh Charging case battery: 3.8V 800mAh 3.04Wh
Battery charging (earbuds):	A 5-minute charge will give 2 hours of playtime; Less than 2.5 hours for a full charge.
Playback time:	Up to 9 hours*. Charging case provides an extra 25 hours of use.
Support:	Bluetooth 5.4, A2DP v1.4, AVRCP v1.6.2, HFP v1.9
Weight:	10.8g (per earbud), 75.6g (earbuds and case)

* Data comes from Cleer Lab. The playtime is tested by AAC-encoded audio at 75% volume on Apple mobile device. Specific battery life will vary depending on the volume, connected device and usage habits. Please refer to your mobile device when you use them.

Haut-parleur: haut-parleur dynamique en néodyme de 16,2 mm

Prise en charge de CODEC audio: aptX™ Lossless, aptX™ Adaptive, AAC, SBC

Réponse en fréquence: 65 Hz - 40 kHz

Connexions: câble USB-C pour la charge, courant de charge 5V/2A

Capacité des batteries: Écouteurs: 3.85V 100mAh 0.385Wh
Étui de charge: 3.8V 800mAh 3.04Wh

Charge de la batterie (écouteurs): Une charge de 5 minutes donne une autonomie de 2 heures; une charge complète dure moins de 2,5 heures.

Autonomie de lecture: jusqu'à 9 heures*, au total 25 heures avec le boîtier chargeur.

Prise en charge: Bluetooth 5.4, A2DP v1.4, AVRCP v1.6.2, HFP v1.9

Poids: 10.8g (par écouteur), 75.6g (les deux écouteurs et le boîtier)

* Les données proviennent de Cleer Lab. L'autonomie est testée avec un son encodé AAC à 75% du volume sur un appareil mobile Apple. L'autonomie de la batterie varie en fonction du volume, de l'appareil connecté et des habitudes d'utilisation. Veuillez vous référer à votre appareil mobile lorsque vous les utilisez.

Transductor: transductor dinámico de neodimio de 16,2mm
aptX™ Lossless, aptX™ Adaptive, AAC, SBC

Compatibilidad con códecs de audio:

Rango de respuesta en frecuencia: 65 Hz - 40 kHz

Conexiones: Cable USB-C para carga, Corriente de carga 5V/2A

Capacidad de batería: Auriculares: 3.85V 100mAh 0.385Wh
Estuche: 3.8V 800mAh 3.04Wh

Carga de la batería (auriculares): una carga de 5 minutos ofrecerá 2 horas de reproducción; menos de 2,5 horas para una carga completa.

Tiempo de reproducción: Hasta 9 horas*, en total 25 horas con estuche de carga.

Soporte: Bluetooth 5.4, A2DP v1.4, AVRCP v1.6.2, HFP v1.9

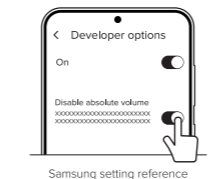
Peso: 10.8g (por auricular), 75.6g (ambos auriculares y estuche)

* Data comes from Cleer Lab. The playtime is tested by AAC-encoded audio at 75% volume on Apple mobile device. Specific battery life will vary depending on the volume, connected device and usage habits. Please refer to your mobile device when you use them.

Tips

1. How to set up your iPhone to answer calls with Bluetooth earbuds: [Settings] → [Accessibility] → [Touch] → [Call Audio Routing] → [Bluetooth Headset]

2. Volume sync setting
a. The volume levels between iPhones and earbuds are automatically synchronized.
b. Volume levels between certain Android phones and earbuds may become unsynchronized. Adjusting the phone's volume might not alter the earbuds' volume accordingly. For detailed setup instructions, contact the phone manufacturer's support.



Samsung setting reference

Quick Troubleshooting

- Low volume issue: Typically caused by unsynchronized volume levels between the earbuds and phone. Please refer to the "Volume sync setting" method above.
- Earbuds don't charge in the charging case: first make sure the charging case is charged. Then check the charging contacts of the earbuds and the charging case respectively, and use soft cloth to clean up the dirt on the contacts and then try again.
- Earbuds are hot when charging: when charging earbuds in charging case, especially the earbuds with 0% battery level, it is normal to be slightly hot for the earbuds during fast charging. After taking the earbuds out of the charging case, the temperature of earbuds will return to normal. But when the earbuds become extremely hot, take them out of the charging case immediately and contact the after-sales service for further processing.

Maintenance

- If the earbuds are exposed to dust, sweat, ink, oil, pollen, or chemicals (such as soap, hand sanitizer, shampoo, shower gel, laundry detergent, detergent, cosmetics, anti-UV products, antibacterial spray, high-concentration alcohol, insecticide, and mosquito repellent) and other substances that may cause damage to the earbuds, please dampen a piece of cloth slightly with water and wipe the earbuds. Then, wipe them with a piece of dry, soft lint-free cloth and dry them in the air.
- Do not use any chemicals or organic solvents (such as soapy water, hand sanitizer or other acid-base solvents) to clean the earbuds, or the residual may cause skin irritation.
- Please regularly use a soft, lint-free cloth to wipe the earbuds. Do not use paper towels or cloth containing wood fibers. Do not use dirty or abrasive cloth.
- When you put the earbuds back into the charging case for charging, please make sure that the earbuds are dry and clean.
- When charging of the earbuds fails, please check whether the charging contacts of the charging case and earbuds are dirty. If yes, please wipe them clean with a piece of cloth or cotton swab, then try again.
- Please use and store the product and its accessories within the temperature range of 5°C to 35°C. Operating the device in temperatures that are too high or too low may cause malfunctions. When the temperature drops below 5°C, battery performance may deteriorate.

Skin Irritation Notice

- A small number of users may experience skin reactions due to certain materials, specially when exposed to specific environments or prolonged contact with potential irritants such as soap, sweat, sunscreen, or lotion.
- To minimize the risk of skin irritation, avoid wearing the product on areas of broken or injured skin.
- Keeping your earbuds clean and dry can help reduce the chance of irritation.

- Remember to take off your earbuds regularly to let your skin breathe and your ears relax.
- If you have sensitive skin, it is recommended not wearing the earbuds for more than 3 hours at a time.
- If you notice redness, swelling, itching, or any other signs of skin irritation, stop using the product immediately and consult a doctor.

Warranty

Cleer Limited Warranty

Cleer Limited warrants this product against defects in material or workmanship for (1) year as set forth below when purchased directly from Cleer Limited or a Cleer Limited authorized retailer. Pursuant to this Limited Warranty, Cleer Limited will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or refurbished product. For purposes of this Limited Warranty, "refurbished" means a product or part that has been returned to its original specifications. In the event of a defect, these are your exclusive remedies.

Labor: For a period of (1) year from the original date of purchase of the product ("Labor Warranty"), Cleer Limited will, at its option, repair or replace with new or refurbished product, product determined to be defective. If Cleer Limited elects to replace the product after this Labor Warranty has expired but while the parts warranty is still in effect, it will do so for the applicable labor charge.

Parts: For a period of (1) year from the original date of purchase of the product ("Parts Warranty"), Cleer Limited will supply new or refurbished replacement parts in exchange for parts determined to be defective.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product; any such software is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty. Please refer to the End User License Agreements included with the Product for your rights and obligations with respect to the software.

Instructions: To obtain warranty service, you must deliver the Product, freight prepaid, in either its original packaging or packaging affording an equal degree of protection to the original Cleer Limited retailer (point of purchase) or Cleer Limited Customer Service. It is your responsibility to backup any data, software or other materials you may have stored or preserved on your unit. It is unlikely that such data, software or other materials will be lost or reformatted during service and Cleer Limited will not be responsible for any such damage or loss. A dated purchase receipt from Cleer Limited or a Cleer Limited retailer is required. For specific instructions on how to obtain warranty service for your product, Visit the Cleer Limited website: www.cleeraudio.com

Following warranty service your original Product or a replacement Product will be returned to you as your Product was configured when originally purchased. Repair / Replacement Warranty: This Limited Warranty shall apply to any repair, replacement part or replacement product for the remainder of the original Limited Warranty period or for (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become property of Cleer Limited.

This Limited Warranty shall not apply to: (a) consumable parts, such as batteries that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (b) cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; (c) defects caused by normal wear and tear or otherwise due to the normal aging of the device; (d) damage caused by accident, negligence, abuse, misuse, fire, earthquakes, acts of God or damage resulting from liquid outside of the approved levels; (e) damage caused by operating the device outside Cleer Limited published guidelines; (f) damage caused by service performed by anyone who is not a representative of Cleer Limited or a Cleer Limited authorized service provider; (g) Products whose seals are tampered; (h) Products whose serial numbers have been removed or defaced from such Product; (i) modifications, alterations or repairs to the Product made by a party other than Cleer Limited or a party authorized by Cleer Limited; (j) any failure by End User or a third party to comply with environmental and storage requirements for the Product specified by Cleer Limited, including, without limitation, temperature or humidity ranges; or (k) use of the Product in combination with any third-party devices or products that have not been provided or recommended by Cleer Limited.

LIMITATION ON DAMAGES: CLEER LIMITED SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT.

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Notice

Recycling



The device complies with RF specifications when the device used at 0mm from your body. Hereby, Cleer Limited. Declares that the product compliance with essential requirements and other relevant provisions of Directive 2014/53/EU.

The device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- L'appareil ne doit pas produire de brouillage;
- L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

RF Exposure Statement:
The device is compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance. The device can be used in portable exposure condition without restriction.

Le présent appareil est conforme Après examen de ce matériel aux conformité ou aux limites d'intensité de champ RF, les utilisateurs peuvent sur l'exposition aux radiofréquences et compliance d'acquérir les informations correspondantes. L'appareil peut être utilisé dans des conditions d'exposition portatives sans restriction.

FCC STATEMENT :

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

RF warning statement:
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Register your product and get support at www.cleeraudio.com

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